

Waukesha County Human Service Guide



For information about these and other services call 211@First Call For Help at 2-1-1 or (262) 547-3388 (Voice & TTY)

Hotlines/Helplines

*211@First Call For Help (24 hrs) (Voice/TTY)	2-1-1 OR (262) 547-3388
*411 Free Telephone Listing Line	4-1-1
	Or Toll-Free (800) 373-3411
*Addiction Resource Council Helpline (24 hours)	(262) 524-7920
*Adult & Child Protective Services, Waukesha County Intake and Assessment (M-F 8:00am-4:30pm)	(262) 548-7212
*Aging and Disability Resource Center of Waukesha Co. LGBT Information & Referral Resource Line	(262) 548-7848 (414) 271-2656
*Suicide Prevention (24 hours) (Voice/TTY)	(800) 273-8255
	Or (800) 784-2433
*Waukesha Sheriff's Department – Non-Emergency	(262) 446-5070
*WE Energies – Outages and Emergencies (24/7)	(800) 662-4797
*Wisconsin HIV/STD/Hepatitis C Hotline	(414) 273-2437
	Or Toll-free (800) 334-2437
*Wisconsin Poison Center (24 hours)	(414) 266-2222
	Or Toll-free (800) 222-1222
*Women's Center Crisis Line (24 hours)	(262) 542-3828
	Or Toll-free (888) 542-3828

Physical Health/Illness

*Froedtert Health Community Memorial Hospital	
– Main Hospital	(262) 251-1000
– Outreach Health Clinic	(262) 257-3393
*Dental Hygiene Clinic at WCTC	(262) 691-5224
*Hispanic Community Health Resource Center	(262) 928-4181
*Lake Area Free Clinic	(262) 569-4990
*Oconomowoc Memorial Hospital ProHealth Care	(262) 569-9400
*St. Joseph's Medical Clinic	(262) 544-6777
*Waukesha County Community Dental Clinic	(262) 522-7645
*Waukesha Memorial Hospital	(262) 928-1000
*Waukesha Public Health Div. – Nurse Call Center	(262) 896-8430
– STD & HIV Clinics	(262) 896-8450
*Waukesha Family Practice Center	(262) 548-6903

For information about other organizations that provide services related to specific illnesses, such as cancer or diabetes, call 211@FCFH at 2-1-1 or (262) 547-3388.

Employment/Volunteer Opportunities

Interfaith Senior Programs	(262) 549-3348
United Way Volunteer Center	(262) 547-8459
*Workforce Development Center	(262) 695-7800

Family Support

*4C for Children	(414) 562-2676
*Child & Family Centers of Excellence	(262) 548-8080
Children's Hospital of Wisconsin – Community Services	(262) 544-5333
*Community Outreach - Component of 211@FCFH 2-1-1 or	(262) 547-3388
*The Youth & Family Project - Crossroads Runaway Program	(262) 547-7752
Parents Place	(262) 549-5575
*Safe Babies Healthy Families	(262) 524-4120
*Waukesha County Health & Human Services	(262) 548-7212
*The Women's Center	(262) 547-4600

Legal

*Lawyer Info & Referral Service (Waukesha Bar Assn)	(262) 544-4016
*Legal Action of Wisconsin	(414) 278-7722
OR Toll-free	(888) 278-0633
Marquette Volunteer Legal Clinic – House of Peace	(414) 933-1300
– *Hillview	(414) 615-1345
– Milw. Justice Ctr.	(414) 278-2910
– Veterans	(414) 266-1235
*State Public Defenders – Waukesha Office	(262) 521-5173
*Waukesha County Family Court Services	(262) 548-7900
*Waukesha County Family Court Self Help Center	(262) 548-7524
*Waukesha Mediation and Restorative Justice Center	(262) 544-1647
*Waukesha County Victim/Witness Assistance Program	(262) 548-7071
*Women's Center Legal Advocacy Program	(262) 896-8243

Older Adults

*Aging and Disability Resource Center (ADRC) of Waukesha County	(262) 548-7848
*Alzheimer's Association of SE Wisconsin (24 hours) Curative Care Network	(800) 272-3900 (262) 574-9147
Interfaith Senior Programs	(262) 549-3348
*Social Security Administration – National	(800) 772-1213
– Waukesha Location	(866) 220-7885

HIV/AIDS Resources

*Waukesha County Public Health STD & HIV Clinics	(262) 896-8450
Richard's Place I & II	(262) 547-0640
*Wisconsin HIV/STD/Hepatitis C Hotline	(800) 334-2437

Mental Health/Illness

*211@First Call For Help (24 hours) (Voice/TTY)	2-1-1 or (262) 547-3388
*Aurora Behavioral Health Center- Waukesha	(262) 896-6186
*Froedtert Health Community Memorial Hospital – Behavioral Health	(262) 251-1005
Dryhootch (Veterans Peer Support)	(414) 763-2785
Friendships Unlimited	(262) 549-6123
*La Casa de Esperanza - La Clinica	(262) 928-4402
*Mental Health Association in Waukesha County	(262) 547-0769
*NAMI Waukesha	(262) 524-8886
Peer Support Helpline	(262) 549-8646
*ProHealth Care Behavioral Medicine Center – Assessment & Referral	(262) 928-4036
*Rogers Memorial Hospital	(800) 767-4411
Spring City Corner Clubhouse	(262) 549-6460
*Waukesha County Health & Human Services –	
– Mental Health/AODA Outpatient Clinic	(262) 548-7666
– Mental Health Center	(262) 548-7950

Alcohol & Drug Problems

*Addiction Resource Council	(262) 524-7921
Froedtert Health -Community Recovery Center	(262) 257-4770
Rogers Memorial Hospital	(800) 767-4411
*Waukesha County Health & Human Services –	
– Mental Health/AODA Outpatient Clinic	(262) 548-7666
*ProHealth Care Behavioral Medicine Center Assessment & Referral	(262) 928-4036

Food, Clothing, Shelter, & Transportation

*Aging and Disability Resource Center (ADRC) of Waukesha County - Specialized Transportation	(262) 548-7848
*American Red Cross (disaster victims)	(414) 342-8680
*Catholic Charities (Outreach)	(262) 547-2463
Community Action Coalition for South Central Wisconsin	(920) 262-9667
Energy Services for Waukesha County	(262) 549-9666
*Food Pantry of Waukesha County	(262) 542-5300
*Housing Resources, Inc. (Home Buyer Counseling)	(262) 522-1230
*Hebron House of Hospitality - Administrative Offices	(262) 549-8720
– Shelter	(262) 549-8722
Hope Center	(262) 549-8726
Salvation Army of Waukesha	(262) 547-7367
St. Vincent De Paul Society, Waukesha Conference	(262) 547-3281
*Waukesha County Housing Authority	(262) 542-2262
*Women, Infant and Children (WIC) Nutrition Program	(262) 896-8440

For details on other organizations that provide food, clothing, shelter, or transportation call 211@First Call For Help at 2-1-1 or (262) 547-3388

Counseling

*Aurora Behavioral Health Center-Waukesha	(262) 896-6186
*Catholic Charities (Individual, Family and Pregnancy)	(262) 547-2463
Children's Hospital of Wisconsin - Community Services	(262) 544-5333
Cornerstone Counseling Services – Waukesha	(262) 542-3255
Horizon Healthcare Inc.	(262) 524-9416
*The Youth & Family Project - Crossroads Runaway Program	(262) 547-7752
Family Service of Waukesha County	(262) 547-5567
*La Casa de Esperanza - La Clinica	(262) 928-4402
Lutheran Social Services	(262) 896-3446
	Or Toll-free (800) 216-3437
*Waukesha County Health & Human Services –	
– Mental Health/AODA Outpatient Clinic	(262) 548-7666
*Wisconsin Community Mental Health Counseling Centers	(262) 242-3810

Disabilities

Adaptive Community Approach Program (ACAP)	(262) 521-1120
Association for the Rights of Citizens with Handicaps	(262) 542-9811
*Hebron House of Hospitality - Expediting SSI Program	(262) 549-8720
*Goodwill Industries of SE WI - Community Service Center	(414) 353-6400
*IndependenceFirst	(414) 291-7520
*Waukesha County Health & Human Services (under 18)	(262) 548-7212
*Aging and Disability Resource Center (ADRC) of Waukesha County (over 18)	(262) 548-7848

For information regarding other organizations that provide services related to specific illnesses, such as multiple sclerosis & muscular dystrophy, call 211@First Call For Help at 2-1-1 or (262) 547-3388.

*Services available in Spanish (interpreters may be needed for initial contact).

*Servicios disponibles en Español (los intérpretes pueden ser necesarios para el contacto inicial).

211@First Call For Help (FCFH) is a program of the Mental Health Association in Waukesha County, Inc. in partnership with United Way in Waukesha County and Waukesha County Department of Health & Human Services