

***St Vincent de Paul***  
***Resources & Services Guide***  
*for*  
***Waukesha County***  
*and near-by areas*

*~~ Neighbors Helping Neighbors ~~*

How to use: Simply click the green-highlighted text. That will bring up either a website or a PDF document. Some devices may bring up a caution box – the links are all safe.

# COMPREHENSIVE SERVICE GUIDES

**IMPACT 2-1-1** is a central access point for people in need. During times of personal crisis or community disaster, the free, confidential helpline and online resource directory make it easy for residents to get connected to information and assistance. In Milwaukee, Waukesha, Kenosha, Racine, Ozaukee, Washington, Dodge, Jefferson and Walworth counties simply dial 2-1-1 or (866) 211-3380. It is staffed at all times.

[CLICK FOR RESOURCE SEARCH](#)

[CLICK FOR WEBSITE](#)

**Ageing & Disability Resource Center** of Waukesha County (ADRC) – This is a thorough guide of available services in the County. This is a list of the main areas covered:

ABUSE / NEGLECT  
AGING AND DISABILITY RESOURCE CENTERS  
ADULT DAY SERVICES  
ADVOCACY  
BENEFIT SPECIALIST PROGRAMS  
CAREGIVER SUPPORT AND RESOURCES  
CHECK-IN MONITORING  
CLOTHING AND HOUSEHOLD GOODS  
CONSUMER INFORMATION  
DEMENTIA CARE / MEMORY LOSS DENTAL  
DOWNSIZING / DECLUTTER EDUCATION  
ELECTED OFFICIALS  
EMERGENCY SERVICES / DEVICES EMPLOYMENT  
FINANCIAL ASSISTANCE  
FOOD/ MEALS/NUTRITION  
GROCERY, DELIVERY/PICKUP  
FUNERAL / BURIAL ASSISTANCE  
FUNERAL HOMES  
HEARING / VISION IMPAIRMENT  
HOME HEALTH CARE/HOMEMAKER  
HOME MAINTENANCE / MODIFICATION  
HOSPICE / PALLIATIVE CARE  
HOSPITALS

HOUSING  
INSURANCE  
LEGAL SERVICES  
LOW INCOME MEDICAL SERVICES  
MEDICAL EQUIPMENT / SUPPLIES  
MEDICAL EQUIPMENT LENDING PROGRAMS  
MEDICATION SETUP/DELIVERY  
MENTAL HEALTH / ALCOHOL & DRUG ABUSE  
MOVING  
PETS /WILDLIFE  
PHYSICIAN REFERRAL SERVICES  
PRIVATE CARE MANAGEMENT  
PUBLIC HEALTH  
PUBLICLY FUNDED LONG-TERM CARE  
RECREATION  
REPRESENTATIVE PAYEE SERVICES  
SENIOR HOUSING PLACEMENT ASSISTANCE  
SOCIAL SECURITY  
TAX ASSISTANCE  
TRANSPORTATION & DRIVING EVALUATIONS  
VETERAN SERVICES  
VOLUNTEER OPPORTUNITIES

[CLICK FOR GUIDE](#)

[CLICK FOR WEBSITE](#)

**Waukesha County Department of Health and Human Services** (WCDHHS) is a County agency providing a wide range of confidential services designed to enhance the physical and emotional functioning of individuals and families in Waukesha County. Find more information on:

INFORMATION & REFERRAL  
INTAKE & ASSESSMENT SERVICES  
MENTAL HEALTH AND SUBSTANCE USE DISORDER SERVICES  
AGING AND DISABILITY RESOURCE CENTER(ADRC)  
ADULT PROTECTIVE SERVICES (APS)

CHILD AND FAMILY SERVICES  
VETERANS' SERVICES  
SUPPORT SERVICES  
ADOLESCENT AND FAMILY SERVICES  
ECONOMIC SUPPORT SERVICES  
PUBLIC HEALTH DIVISION

[CLICK FOR GUIDE](#)

[CLICK FOR WEBSITE](#)

**Community Action Coalition for South Central Wisconsin, Inc.** (CAC) is a community action program, serving both urban and rural communities in Dane, Jefferson and Waukesha Counties. One important service addresses housing. The Guide list phone numbers to numerous services. (2018). [CLICK FOR GUIDE](#) [CLICK FOR WEBSITE](#)

**Waukesha County assistance programs** – This is a summary of help agencies in the county. Most have links to other sites. Find how to get help in Waukesha County. A variety of organizations and charities exist that can provide rent help, utility bill assistance, free health care, and help people reduce and consolidate their debts. [CLICK](#)

**Resourceful Vincentian** -- This is a chart of local agencies and the services offered. [CLICK FOR GUIDE](#)

**James Place: Waukesha** -- This location works with many homeless, disenfranchised, mentally ill, and jobless of Waukesha. We assist people with resume writing, budget coaching, finding jobs, preparing for interviews, finding shelter and assistance, and more. A neighborhood resource center providing: Supportive relationships, Connections to local resources, Resume/job search support, Computer access and assistance, Counseling services, Immigration services, Legal and budget consultation, Bible studies and prayer [CLICK](#)

**Milwaukee County Safety-Net Clinic Referral Directory** is a comprehensive inventory of the free and community clinics, community health centers and other safety net providers that serve low-income, uninsured and vulnerable populations in Milwaukee County. (2017) [CLICK FOR GUIDE](#)

**Dodge County Community Resources** – A comprehensive guide of help resources in the county. (2018) [CLICK FOR GUIDE](#)

## **ST VINCENT DEPAUL**

**SVDP Waukesha** – Main website. [CLICK](#)

**SVDP Programs** – The Waukesha central office offers numerous programs to serve those in need, including: Coming Together to Get Ahead, Jail Ministry, Back to School, Meal Program, St Vincent de Paul Sundays, Summer Lunch Program, Waukesha Food Pantry, and the Voucher Program. [CLICK](#)

**SVDP Thrift Stores** – We sell a wide variety of household and personal goods. The two stores are located in Waukesha and Oconomowoc. This link shows store hours, donation hours, and pick-up service. [CLICK](#)

**SVDP Directory of Conferences** -- A list of conferences in parishes of Waukesha County. [CLICK](#)

**SVDP Directory for Staff, Stores, and Board** – Current contact list. [CLICK](#)

## MEDICAL HELP

**OVERVIEW for help paying medical bills or free health care** -- Get information on assistance programs that can help with medical bills. In addition, find how to get free or affordable medical or dental care as well as prescription medications. Low income families, seniors and people who either lack health insurance or who are underinsured can explore these various financial assistance programs. [CLICK](#)

**Eagle's Wing Free Clinic** – This is a nonprofit organization in Mukwonago that provides medical services for uninsured and underinsured individuals. These services include non-emergent medical services, health education and screening, community resources, and referrals. [CLICK](#)

**Lake Area Free Clinic** – LAFC, based in Oconomowoc, has been serving residents of Waukesha County who lack health insurance or the ability to pay for health care. LAFC patients receive the medical attention, medication and practical information they need to maintain their health. The Clinic also serves as a valuable resource in helping to locate follow-up services and offers help in determining eligibility for insurance through the Affordable Care Act Health Care Insurance Marketplace or BadgerCare. [CLICK](#)

**Sixteenth Street Community Health Centers (Waukesha Location)** -- High quality healthcare for the whole family. We accept all people – whether you have insurance or not. the mission lies in addressing the roots of poverty beyond the exam room to improve the health of our patients any way we can: medical and behavioral health care, involvement in the community, and collaboration and coordination with partners. [CLICK](#)

**ForwardHealth Portal** -- serves as the interface to ForwardHealth interChange, the new **Medicaid** Management Information System for the state of Wisconsin. Through this portal, providers, managed care organizations, partners, and trading partners can electronically and securely submit, manage, and maintain health records for members under their care. This Portal also provides users with access to the current health care information available. [CLICK](#)

**Oconomowoc Lions Club** – The club is dedicated to providing help to the needy and community service to the entire community. We provide eye glasses, hearing aids and eye exams for anyone that needs help free. We also provide camping for the visually impaired, hearing impaired and other physical disabilities free of charge. [CLICK](#)

**Katy's Kloset** -- Donate or borrow medical equipment by visiting us during our open hours. We are located in Waukesha just off West Avenue, south of Hwy. 59. [CLICK](#)

## MENTAL HEALTH HELP

**SAMHSA National Helpline** – 1-800-662-HELP (4357). The Substance Abuse and Mental Health Services Administration National Helpline is a free, confidential, 24/7, 365-day-a-year treatment referral and information service (in English and Spanish) for individuals and families facing mental and/or substance use disorders. [CLICK](#)

**National Suicide Prevention Lifeline** -- 1-800-273-8255 We can all help prevent suicide. The Lifeline provides 24/7, free and confidential support for people in distress, prevention and crisis resources for you or your loved ones, and best practices for professionals. [CLICK](#)

## DENTAL HELP

**Lake Area Free Clinic Dental Services** – LAFC, based in Oconomowoc, has a core purpose to “meet the widest range of health care needs of the economically challenged that it is able to support.” The Clinic has added adult dental services in 2017 because: The link between oral health and physical health is crucial in managing overall patient health, and because existing Clinic patients and an estimated 35,000+ Waukesha County low income adults were without private dental insurance and had very limited access to preventive and basic dental care and education. [CLICK](#)

**Jefferson County Dental Clinic** -- Dental assistance is provided to residents in the Jefferson County area. Individual and families who are eligible for dental care through the Forward Health or individuals without dental insurance should call to discuss dental needs and to be prescreened. [CLICK](#)

## EYE CARE HELP

**EyeCare America** – This is one of the country’s leading public service programs provides eye care through a pool of more than 5,500 volunteer ophthalmologists. We offer two programs: *The Seniors Program* connects eligible seniors 65 and older with local volunteer ophthalmologists who provide a medical eye exam often at no out-of-pocket cost, and up to one year of follow-up care for any condition diagnosed during the initial exam, for the physician services. *The Glaucoma Program* provides a glaucoma eye exam at no cost to those who are eligible and uninsured.

[FIND A DOCTOR](#)

[CLICK FOR WEBSITE](#)

**Lions Clubs** -- They provide financial assistance to individuals for eye care and eyeglasses through its local clubs. You can find a local Lions Club by using the "club locator" feature. This also shows where people can donate their used glasses. [CLICK](#)

## PRESCRIPTION HELP

**SeniorCare** -- This is a prescription drug assistance program for Wisconsin residents who are 65 years of age or older and meet the enrollment requirements. The program is designed to help seniors with their prescription drug costs. To enroll in SeniorCare you must: Be a Wisconsin resident. Be a U.S. citizen or have qualifying immigrant status. Be 65 years of age or older. Every senior enrolling in SeniorCare must pay an annual \$30 fee. An application can be filled out from this site. [CLICK](#)

**GoodRx** – Offers deep discount coupons for most pharmacies. No sign up needed. [CLICK](#)

**RxSaver** -- Offers deep discount coupons for most pharmacies. No sign up needed. [CLICK](#)

**FamilyWise Prescription Discount Card** – Create a discount card. Sign-up required. [CLICK](#)

**OVERVIEW of Free or discounted prescription drug programs** -- There are numerous prescription drug assistance programs available to low income as well as uninsured families. Vouchers as well as free or low cost medications may be provided to those in need of help. [CLICK](#)

## FOOD PANTRIES

Food Pantries in WAUKESHA COUNTY

[CLICK](#)

Food Pantries in DODGE COUNTY

[CLICK](#)

**Feeding America Food Pantry Locator** – Enter a zip code in eastern WI to find a food pantry nearby. Feeding America usually holds a Free Food Giveaway on 3<sup>rd</sup> Fridays in Oconomowoc. There are no forms or eligibility requirements. Call Our Savior's Lutheran, one of the program sponsors, for specifics - 262-567-8349.

[CLICK](#)

**FoodShare Wisconsin** -- was created to help stop hunger and to improve nutrition and health. FoodShare helps people with limited money buy the food they need for good health. Each month, people across Wisconsin get help from FoodShare. They are people of all ages who have a job but have low incomes, are living on small or fixed income, have lost their job, and are retired or disabled and not able to work.

[CLICK](#)

## FREE HOT MEALS

**Hope Center** -- 502 N East Ave • Waukesha, WI. 262-549-8726. Mondays, Wednesdays and Fridays, 5:30 pm and Sundays, 2 pm

[CLICK](#)

**Salvation Army** -- 445 Madison St • Waukesha, WI. Tuesdays, Thursdays and Saturdays, 5 pm

[CLICK](#)

# HOUSING

**Family Promise of Waukesha County** -- partners with faith-based communities and other groups, utilizing their buildings and volunteers along with our day center to provide free room and board for up to 90 days. During this time, our Case Manager connects these families to other local resources to help them develop life skills, locate housing and secure sufficient income and benefits to reestablish their own home. We then follow up with these families to help them keep their homes and flourish. [CLICK](#)

**WI Housing Search** -- a free resource to help you find a home that fits your needs and budget. Property providers can list apartments or homes for rent any time, which means that our list is always current. [CLICK](#)

**Low Income Apartments In Wisconsin** – A searchable guide that identifies affordable housing. [CLICK](#)

**Waukesha County Continuum of Care** – This is an organizational flowchart of local services for emergency housing issues. (2014) [CLICK](#)

**Housing Action Coalition of Waukesha County** – This coalition is committed to building partnerships with social support providers, community stakeholders, and constituents to provide responsive solutions to meet the needs of vulnerable populations within the Waukesha community who are experiencing or at risk of experiencing homelessness. [CLICK](#)

**WE Energies Assistance** – Contact information for utilities issues.

[CLICK FOR WORKING WITH WE](#)

[CLICK](#)

**Wisconsin Home Energy Assistance Program** -- WHEAP provides assistance for heating costs, electric costs, and energy crisis situations. Operating with federal and state funding, the program provides assistance to households across the state to help lower the burden incurred with monthly energy costs. [CLICK](#)

**Wisconsin Assistance and Financial Aid Programs** -- Find how to get help, grants, and assistance in all counties, cities, and areas of Wisconsin. The government, as well as non-profits, provide funds for paying heating or energy bills, rent, and other costs. Families can also receive free legal aid, medical care, health insurance, and other state of Wisconsin subsidized services. [CLICK](#)

## HOUSEHOLD GOODS

**SVDP Thrift Stores** – We sell a wide variety of household and personal goods. The two stores are located in Waukesha and Oconomowoc. This link shows store hours, donation hours, and pick-up service. [CLICK](#)

**Hope Center Clothing Shop** -- We have everyday clothing and a section devoted to career type clothing. Volunteers assist our guests in selecting clothes, free to our guests and restricted to residents of Waukesha County who are in low, to low-middle income levels. Clothing Shop is open Monday and Friday 12:00 pm to 4:00 pm, Tuesday and Saturday 9:30 am to 11:30 am, and Wednesday Evenings 6:30 pm to 8:00 pm.. 502 N East Ave • Waukesha, WI. 262-549-8726. [CLICK](#)

**Lake Country Caring** – Located in Hartland, this is a 100% volunteer-run organization that provides new and gently-used clothing, household items, hygiene items, appliances and furniture to people in need, at no cost. The site lists client hours and donation hours. [CLICK](#)

**Free Government Cell Phones** -- Free cell phones with unlimited talk & text from U.S. government-backed program. The government's Lifeline Assistance Program gives out cell phones and monthly service — at no charge — to Americans in need of financial help. But there is help. Did you know that the government has authorized phone companies to provide a free cell phone and service to millions Americans at no charge? Yes, it's true. [CLICK](#)

**Focus On Energy Free Products** You must be a customer of a participating Wisconsin utility company (such as WE Energies or Oconomowoc Utilities) and have not participated in the last three years. Pick one pack per household from a variety of energy-saving choices (such as light bulbs and shower heads). Residence can be owner or renter occupied. Renters must obtain permission from their landlord. The product is mailed to you. Rebates on other energy-saving items are available on limited bases. [CLICK](#)

## SHELTERS

**The Salvation Army of Waukesha County** -- While men are staying with us in Waukesha County's largest men's emergency shelter, we typically conduct over a thousand helpful case management sessions per year. We also distribute thousands of personal hygiene kits. Our goals include helping our men find and keep a job, then helping them find and move into their own affordable, sustainable housing. [CLICK](#)

**The Women's Center** - The mission is to provide safety, shelter, and support to empower all impacted by domestic abuse, sexual violence, child abuse, and trafficking. It is our vision to create an engaged community that does not tolerate or accept interpersonal violence and provide abundant resources to ensure futures free from violence. All of our services are offered confidentially and at no cost to survivors from all socio-economic levels. [CLICK](#)



## OTHER SERVICES

**Workforce Development Center** -- The purpose is to advance the economic well-being of the region by developing and maintaining a quality workforce and by serving as the focal point for local and regional workforce development initiatives. This is to be achieved through the co-location and integration of employment, training, education and economic development services for job seekers, workers and employers. [CLICK](#)

**FoodShare Employment and Training (FSET) program** -- This is a free program that helps FoodShare members build their job skills and find jobs. FSET will assess your strengths, needs and preferences to help you with getting a job. Learn more about FSET: [CLICK](#)

**VITA Tax Assistance** -- Tax Preparation Services offered through La Casa de Esperanza. The VITA program provides free federal and state income tax return preparation and filing for low- to moderate-income families and individuals. Special emphasis is placed on identifying families who are eligible for the Earned Income Tax Credit and helping them take advantage of the credit. [CLICK](#)

**Christmas Clearing Council of Waukesha County** -- CCC promotes and coordinates giving to families in need during the Christmas season. (2018 materials) [CLICK FOR MATERIALS](#) [CLICK FOR WEBSITE](#)

**TEAM UP!** – The mission is to enrich, nurture, and strengthen families of children with special needs through our activities, services, and programs. It is based in Waukesha. [CLICK](#)

This Guide is a living document that will be updated as appropriate. Please suggest additions, deletions, or corrections by [CLICKING THIS EMAIL LINK](#). Thanks!

